

Terms & Warranty

WPC Decking – Co-Extrusion (Outdoor Application)

1. Product Scope

This Terms & Warranty document applies to ANGKOR WOOD WPC Decking Co-Extrusion products, designed for outdoor decking applications. The product features a WPC core with a co-extruded protective outer layer that enhances resistance to weathering, moisture, UV exposure, and surface wear.

2. Warranty Period

ANGKOR WOOD provides a limited warranty of up to 15 years for WPC Decking Co-Extrusion, covering manufacturing defects under normal outdoor residential and commercial use when installed according to recommended guidelines.

3. Warranty Coverage

The warranty covers:

- Structural integrity of the decking boards
- Resistance to cracking, splitting, and delamination
- Abnormal fading, staining, or peeling of the co-extruded layer
- Manufacturing defects under normal outdoor use

4. Warranty Exclusions

This warranty does not cover:

- Improper installation or failure to follow ANGKOR WOOD installation instructions
- Damage caused by impact, misuse, abuse, or heavy point loading
- Normal weathering, minor color variation, or surface scratches
- Fire damage, chemical exposure, standing water, or flooding
- Installation in non-recommended environments or structures

5. Installation & Maintenance Conditions

To maintain warranty validity:

- Decking must be installed with proper substructure, ventilation, and expansion gaps
- Use recommended fasteners and accessories only
- Regular cleaning with water and mild detergent is recommended
- No sanding, painting, or surface modification is allowed

6. Warranty Claim Procedure

Warranty claims must be submitted with proof of purchase, product batch information, and installation photos. ANGKOR WOOD reserves the right to inspect the decking and installation site prior to approving any warranty claim.

7. Limitation of Liability

ANGKOR WOOD liability is limited to replacement of defective decking materials only. Labor costs, removal costs, transportation costs, or indirect damages are not covered under this warranty.

This document is provided for general guidance only. ANGKOR WOOD reserves the right to revise terms and warranty conditions without prior notice.